

MEDICAL OPTION NEWS

► **NEW - Telemedicine Option**

Telemedicine offers a convenient and accessible way to consult with a physician via secure video on your smartphone or other digital device. IBC now offers this service through MDLIVE, a national vendor that connects you to licensed and board-certified PCPs via a HIPAA-secure video, telephone, or mobile app 24 hours a day, seven days a week, 365 days a year.

MDLIVE's physicians can diagnose medical conditions, provide short-term treatment plans, and prescribe necessary medications for non-emergency medical conditions. Through the MDLIVE web portal, you can get information on physicians, check appointment availability, and schedule an appointment with a U.S. board-certified and licensed primary care doctor. You also may request a copy of the medical record from a telemedicine consultation to share with your PCP.



If you are enrolled for medical coverage, you now have the option to consult a physician by video conferencing, 24 hours a day/7 days a week. You pay nothing for each call. For more information, call Member Services at 1.800.ASK.BLUE (275.2583).