

Archdiocese of Philadelphia

Important Contact Information

Please Contact	For Questions About	How to Contact
Archdiocese of Philadelphia	<ul style="list-style-type: none"> Website Benefits Gateway Website Human Resources Department (general benefits information) 	<ul style="list-style-type: none"> www.archdiocese-phl.org http://archphila.org/hrbenefits/ 215-587-3910 HResource@archphila.org
Medical		
Independence Blue Cross	Medical Plans (HMO, POS, PPO and HSA) <ul style="list-style-type: none"> Member Services, In-Network Providers, and Pre-Certification 	<ul style="list-style-type: none"> 1-800-275-2583 (1-800-ASK-BLUE) 1-855-777-BLUE www.ibx.com (requires you to register)
Davis Vision	<ul style="list-style-type: none"> Member Services In-Network Providers 	<ul style="list-style-type: none"> 1-888-393-2583
Future Scripts™	<ul style="list-style-type: none"> Mail-Order Pharmacy 	<ul style="list-style-type: none"> 1-888-678-7012
Health Equity	<ul style="list-style-type: none"> Health Savings Account (HSA) 	<ul style="list-style-type: none"> 1-866-346-5800 www.healthequity.com
Dental		
Aetna – Dental	<ul style="list-style-type: none"> Member Services Questions & Claims Issues In-Network Providers 	<ul style="list-style-type: none"> 1-877-238-6200 www.aetna.com
United Concordia (UCCI) – Dental	Dental DHMO and Flex PPO Plan <ul style="list-style-type: none"> Member Services Questions & Claims In-Network Providers 	<ul style="list-style-type: none"> 1-800-772-1919 1-866-357-3304 (Interactive Voice Response [IVR]) www.ucci.com
EAP, Disability, Voluntary Term Life/AD&D or Whole Life Insurance, and Other Benefits		
EAP (if available at your location)	<ul style="list-style-type: none"> Penn Behavioral Health Employee Assistance Program (EAP) 	<ul style="list-style-type: none"> 1-888-321-4433 http://www.pennbehavioralhealth.org
Unum – STD	<ul style="list-style-type: none"> Voluntary Individual Short-Term Disability 	<ul style="list-style-type: none"> 1-800-635-5597
Insurance Office – LTD	<ul style="list-style-type: none"> Long-Term Disability 	<ul style="list-style-type: none"> 1-800-362-4462
Cigna – Voluntary Term Life/AD&D Insurance	<ul style="list-style-type: none"> Member Services Claims Filing and Status Updates 	<ul style="list-style-type: none"> 1-800-732-1603 1-800-238-2125
Legacy Benefits (Whole Life)	<ul style="list-style-type: none"> New York Life Whole Life Insurance 	<ul style="list-style-type: none"> 215-441-6554 www.legacybenefitsgroup.com
Viriva Community Credit Union	<ul style="list-style-type: none"> Member Services 	<ul style="list-style-type: none"> 215-333-1201 www.viriva.com
Plum Benefits	<ul style="list-style-type: none"> Discount tickets 	<ul style="list-style-type: none"> https://www.plumbenefits.com/ (Code: ARCHPHILA215)